



Heather Bronson

Syndicated and Corporate Lending Operations Executive

Heather Bronson is the Operations executive for Syndicated and Corporate Lending at Bank of America. Her organization is responsible for global agency management, fulfillment, and servicing for syndicated and large corporate credit facilities across the AMRS, EMEA, and APAC. Syndicated and Corporate Lending is part of Global Wholesale Banking Operations.

Prior to joining Syndicated and Corporate Lending, Heather led Global Business Control for Loan, Lease and Trade Operations. She and her team provided operational support for risk management functions including issue management, audits and exams, quality assurance, regulatory and policy adherence, control initiatives, business continuity, operational event management and other risk governance routines. Heather led the build-out of an Enhanced Quality Assurance program resulting in a robust, sustainable control environment.

Heather is an active participant in the Alternative Reference Rates Committee (ARRC) Operations working group convened to ensure a successful transition from U.S. dollar (USD) LIBOR to a more robust reference rate(s). Heather and her teams are also actively involved in equivalent industry committee groups across various jurisdictions in EMEA and APAC.

Heather joined Bank of America in 2004 as part of an Operations Management leadership development program. She has held several leadership positions in Global Treasury Operations, Consumer Contact Centers, and Financial Centers. Heather graduated from Arizona State University with a Bachelor of Science degree in Finance and is a certified Six Sigma Green Belt. She resides in Dallas, Texas.